

# Tevredenheidsonderzoek onder leerlingen 2019/2020

The AICS is an international school and is accredited by the Council of International Schools (CIS). As part of the CIS accreditation, the AICS has recently conducted a survey on students' and parents' satisfaction.

Here we will present our findings.

### (Social) safety

Students at the AICS indicate that they feel safe at school and when going on school trips. Students also indicate that they know what to do when they or any of their friends should experience bullying in school.

Although a significant group of students (about 30%) indicate that the school does not provide a healthy environment, most students (82,5%) do feel that the school provides a secure environment for all members of the school community. The critical response regarding the school's healthy environment mainly come from students at the Main Campus and can be explained due to the fact that this campus is situated in an old building. The AICS is currently in the process of building a new school building.

#### **Quality of teachers**

Most students feel that their teachers are knowledgeable about their teaching subjects (85%) and believe that their teachers have good teaching skills (76%).

In general, they also feel that their learning needs are adequately supported by the school (75%) and that they know where to go for support for their learning when needed (71%).

Students indicate to know what their marks/assessment grades mean (87%) and feel they regularly receive feedback on their work (75%). However, they also feel the school could improve the involvement of students in the assessment of their work and provide more regular updates to students about their academic progress.

#### Education

Students at the AICS are positive about their education. Students (84%) feel the learning is interesting and that the classes challenge them. Most students (70%) also feel that what they learned in their classes last year is helping them this year.

They are more critical about the extra-curricular activities programmes offered at the school; only half of the respondents feel the activities programmes match their interests.

#### ICT

About 75% of students feel that information technology (IT) is used to enhance their learning. However, a significant amount of students (about 30%) also indicate that the school could



## Tevredenheidsonderzoek onder leerlingen 2019/2020

improve its efforts to teach students how to use IT effectively, how to enhance their IT skills and how to use IT and social media in a responsible way.

### Student counselling & student voice

In general, most students feel very supported by their teachers when they first start at the AICS. They are critical about the effectiveness of the school's career college/counselling process.

A significant amount of students (40%) indicate that they do not feel encouraged to express their views to the school on matters that concern their learning and well-being. This requires the school's attention.